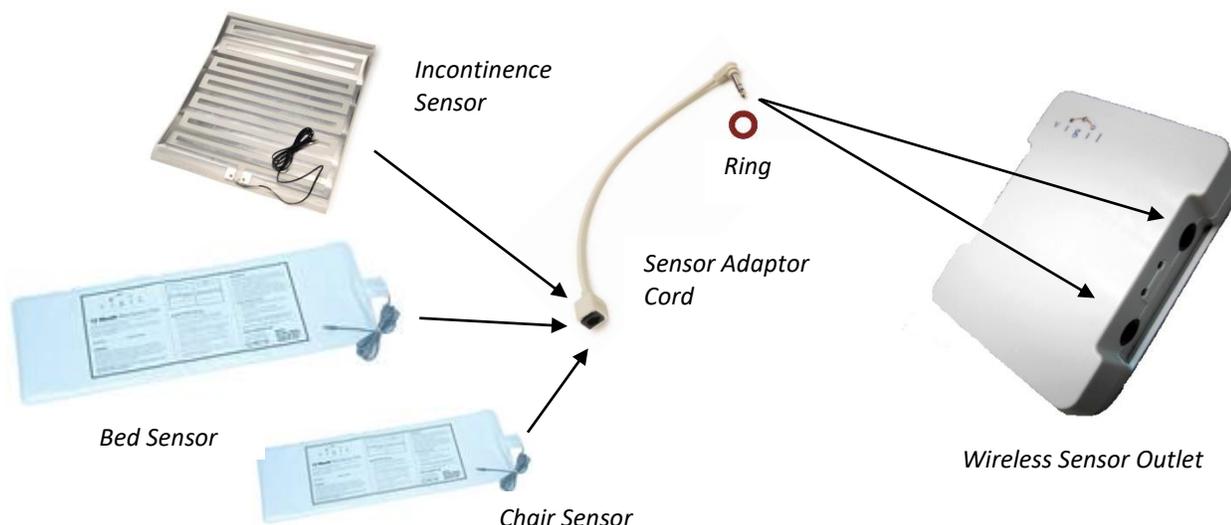


Wireless Sensor Outlet

The Wireless Sensor Outlet is used to alert when a resident gets out of bed, out of a chair or is incontinent.

! Wireless Sensor Outlets must be programmed into the Vigil software prior to use.



Instructions for Use

1. Plug the sensor into the adaptor cord, slip a ring over the jack, and then plug the adaptor cord into either socket on the sensor outlet.
2. Securely attach the sensor outlet to the bed/chair using the Velcro strap. Make sure to tuck the cords away to avoid a tripping hazard.
3. Set the delay in seconds (0/5/30) according to each resident's needs. The delay is the number of seconds between the resident's weight coming off the pressure pad and the call being raised.
4. Turn the switch to ON. Always leave the sensor outlet ON unless cancelling a call.
5. When the resident gets off the bed or chair sensor you will receive an **Out of Bed** or **Out of Chair** call. When the incontinence sensor detects moisture you will receive an **Incontinence** call. If the adaptor cable comes unplugged you will receive a **BSO Cord Out** call.



To Cancel a Call

Turn the switch to **OFF** for at least 5 seconds to ensure that the system knows that the call has been cancelled. Turn the switch back to **ON** after the resident is settled or the incontinence sensor is dried.

Frequently Asked Questions

Q1. I put a battery in the device, and tested it, why isn't it sending an alert to our notification devices?

- A. The wireless device needs to be added to the Vigil Remote software and assigned to the resident's room prior to use. Contact your supervisor or Vigil's training team (training@vigil.com) for a copy of the software user guide. You can also find instructions on our Client Portal at: www.vigil.com/support/

If you have added the device to the software, ensure the correct paging plan was assigned.

Q2. Where do I find the ID of the device to add it to the software?

- A. The ID is found on the front of the device and starts with the letter Z followed by 6 characters.

Q3. What are the rings for that come with the wireless sensor outlet?

- A. The rings fit over the jack of the adaptor cord. Make sure to push down on the ring so it fits snugly over the jack. This will ensure the device operates consistently.

Q4. I am receiving a BSO CORD OUT message, what does this mean?

- A. When the adaptor cable is unplugged from the wireless sensor outlet the system creates a BSO CORD OUT call. To clear this call from the system, plug the adaptor cable back into the socket and turn the switch to OFF. Turn the switch to ON again before leaving it with your resident.

Q5. Why is there a green flashing light on the wireless sensor outlet?

- A. The light will flash green when the sensor is sending out an Out of Bed or Out of Chair call. Once the switch is turned to OFF, the green light will stop flashing. The light will flash yellow for an Incontinence call.

Q6. Can I connect a nurse call cord/push button cord to the Wireless Sensor Outlet?

- A. No. The Wireless Sensor Outlet is not compatible with any kind of nurse call cord.

For further troubleshooting, please call our support team at 1-877-850-1122